



CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD

CITY NEWS

AREA SOUTH EDITION

THE NEWSLETTER FOR THE RESIDENTS OF CAPE TOWN

August 2024 / ISSUE 69

2

Carbon credits fetch pretty penny at auction



3

Walls closing in on wrongdoers on the Plain



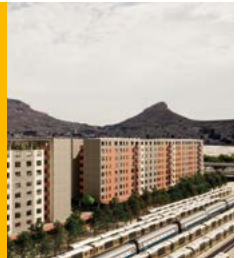
4

Major canal rehab on the cards for Retreat

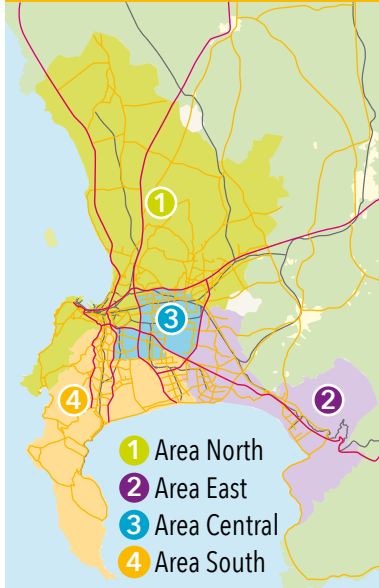


4

Sixth inner-city site for social housing



AREA SOUTH



Have your say on Planning By-law updates

The City is proposing amendments to its Municipal Planning By-law, which regulates development and land use in town. The revisions are meant to make it easier to build and develop in Cape Town, encourage the development of affordable rental housing in identified areas, and provide for advancements in renewable energy. A proposed new provision also enables the impoundment of moveable property where a stop order on illegal building and demolition work is ignored.

Peruse the draft revised by-law and an explanatory document at www.capetown.gov.za/haveyoursay. Then submit your comments either online at www.capetown.gov.za/haveyoursay or via email to lums@capetown.gov.za by 23 September 2024.



In good nick again: Long Street pool is open following maintenance work and renovations. This historic landmark in the heart of town has been undergoing upgrades since February to enhance its facilities and ensure an even better experience for visitors. Among the completed works are roof repairs and electrical compliance upgrades, along with touch-ups such as the painting of the foyer ceiling and external facade, repairs to the cash office, and other minor works.

No repeat reporting, please?

To lighten the load on our overstretched systems and staff, residents should refrain from logging the same service request multiple times through multiple channels.

Following the recent storms, the City's 24-hour call centre, the Public Emergency Communication Centre and the Transport Information Centre have been dealing with high volumes of service request calls. This has put significant pressure on these communication channels.

To avoid an IT-related collapse of the City's communication systems, please report an incident or log a service request only once, via only one channel. Instead of expediting matters, logging the same request multiple times or via various channels has the exact opposite effect, putting further strain on our systems and teams.



Choose your channel

Select the appropriate City channel below, and log your service request once only:

- **24-hour call centre** on 0860 103 089 or www.capetown.gov.za/servicerequests

- 021 480 7700, or 107 from a landline, for **emergencies**
- 0800 656 463 or Transport.Info@capetown.gov.za for **roads and stormwater requests (potholes, flooding, fallen trees, open manholes)**
- WhatsApp line 060 018 1505, SMS line 31373 or water@capetown.gov.za for **water and sanitation issues**
- WhatsApp line 060 018 1505, SMS line 31220 or power@capetown.gov.za for **electricity services and damage**

Making ownership official

The City continues to provide qualifying residents with the title deeds to their homes, offering them the security and economic power that homeownership brings.



Ismail Esau was one of the **Pooke se Bos** residents who received his title deed from Cllr Carl Pophaim, Mayco member for Human Settlements. The Pooke se Bos infill housing project benefits residents from the neighbouring informal settlement.



In **Beacon Valley**, resident Gert Isaacs received the title deed to his home from (from left) Cllr Solomon Philander, Mayor Geordin Hill-Lewis and Cllr Carl Pophaim as part of the City's 'no-cost transfer' policy. The policy enables tenants of Council rental units to become homeowners, with the City standing in for all the transfer and attorney's costs.

Do follow up your deed

Have you received a government house, but no title deed that proves your ownership?

Phone the City on 021 444 0333 or email title.deeds@capetown.gov.za for more information. Alternatively, visit the Human Settlements kiosk on the concourse level of the Cape Town Civic Centre.

Follow your City on:



www.capetown.gov.za



www.facebook.com/CityofCT



www.twitter.com/CityofCT



www.youtube.com/cctecomm

KORTLIKS

Die Stad gaan voort om kwalifiserende inwoners van die titelaktes vir hulle huise te voorsien. Dit gee hulle die sekuriteit en ekonomiese mag wat met huiseienaarskap gepaardgaan. As jy 'n staatshuis het, maar geen titelakte wat jou eienaarskap bewys nie, kontak die Stad by 021 444 0333 of title.deeds@capetown.gov.za vir verdere inligting.

Die swembad in Langstraat is weer oop ná instandhoudingswerk en opknappings. Dié historiese baken in die hartjie van die stad het sedert Februarie vernuwings ondergaan om fasiliteite te verbeter en besoekers 'n selfs beter ervaring te bied.

Die Stad stel bepaalde wysigings voor aan sy Verordening op Munisipale Beplanning, wat ontwikkeling en grondgebruik reël. Die aanpassings sal dit makliker maak om in Kaapstad te bou en te ontwikkel, en moedig veral ook die ontwikkeling van bekostigbare huurbehuising in aangewese gebiede aan.

Om die las op die Stad se oorlaaide stelsels en personeel te verlig, moet inwoners asseblief nie dieselfde diensversoek meer as een keer deur verskeie kanale registreer nie. Enige kwessie moet slegs een keer deur slegs een kanaal aangemeld word om te keer dat die stelsel in duie stort.

KHAWUNDIBALISELE

ISixeko siyaqhubeka nokubonelela abahlali abafanelekayo ngeetayitile zamakhaya abo, oko kubanika ukhuseleko namandla ezozoqosho abangelwa kukuba nomzi. Ukuba unendlu oyinikwe ngurhulumente kodwa akunayo itayitile engqina ukuba ungumninimzi, fowunela iSixeko ku021 444 0333 okanye uthumele i-imeyili kutitle.deeds@capetown.gov.za ukuze ufumane inkcazelo engakumbi.

Iqula eliseLong Street livuliwe emva komsebenzi wokulilungisa nokulihlaziya. Lo mqondiso uluphawu lwembali esizikhithini sedolophu ubuhlaziya ukususela ngoFebruwari ngenjongo yokuwuphucula nokuqinisekisa ukuba unanditshwa ngakumbi ngabakhenkethi.

ISixeko siphakamisa ukutshintshwa kweMithetho yokuCwangcisa kaMasipala yaso, elawula uphuhliso nokusetyenziswa komhlaba. Uhlaziyo luyilelwe ukwenza lula ukwakhiwa nokuphuhliswa kweKapa nokukhuthaza ukuphuhliswa kwezindlu ezirentwayo ezifikelelekayo kwimimandla ekhethiweyo.

Ukuphungula umthwalo kwiinkqubo zethu ezisindwayo nakubasebenzi, abahlali bamele bakuyeke ukufaka isicelo senkonzo esifanayo ngokuphindaphindiweyo kusetyenziswa amajelo aliqela. Nceda uxele isiganeko okanye ufake isicelo senkonzo kube kanye, usebenzisa ijelo elinye kuphela ngelokuphepha ukusalela emva.

Making progress possible. **Together.**

Mind free-supply limit to keep Cape Town water-secure

The City supplies 15 kℓ of free water to 230 225 registered indigent property owners in Cape Town. This includes the cost of sanitation services of up to 10 500 ℓ of sewage. Where these limits are exceeded, and customers do not respond to requests to reduce consumption, the City will implement restrictions.

After two consecutive months of excessive usage, the customer will receive a warning letter if consumption is not reduced. Where consumption remains too high, supply will be restricted to a low-pressure, trickled supply on the fourth consecutive month. This occurs by inserting a restrictor disc into the water meter to provide 6 kℓ per month, which is the basic allocation provided for in the National Water Standards. The disc will remain in place for 12 months, after which the flow will be restored to 15 kℓ.

Don't get disced

To avoid restrictions, apply for an increase in water allowance if you have more than ten people residing at your property, or for health reasons. Indigent customers should also report any leaks.

To apply for an increased water allowance or report leaks:

- go to a City walk-in centre;
- email water@capetown.gov.za;
- dial 0800 103 089 (select option 2 for water-related faults); or
- send an SMS to 31373 (no free SMSs).

Tampering can cost you

Another challenge is tampering, with 1 855 suspected cases involving both indigent and non-indigent customers investigated to date. Forms of tampering include either unlawfully removing a restrictor disc or installing a straight connection. Water meters are also tampered with to by-pass or reduce meter readings.

Where tampering is suspected on an indigent resident's property, a thorough investigation is done and pictures are taken as evidence. If the meter has been tampered with, it is removed for repair or replacement, a notice of tampering is issued to the property owner, and a penalty of R5 000 is levied against the registered owner's account.

Subscribe to CityNews

If you would like CityNews delivered straight to your inbox, sign up at www.capetown.gov.za/subscribe.

CityNews Online is delivered every two weeks and includes recent highlights, service delivery notices, reminders and alerts.

CityNews is distributed as an insert to a number of community papers.

It is also available at City walk-in centres, at City libraries, on PressReader, and at some MyCiTi stations.

If you want it emailed to you, send your email address to: citynews@capetown.gov.za.



Caring for ALL Capetonians

To make our city work – to ensure that all parts of the city remain economically viable and that all our residents can feel a sense of ownership and pride in Cape Town – it is essential that our public spaces remain just that: public. Our streets, our pavements, our squares and parks have to be safe and accessible to all who live and work here.

Equally, we have a duty of care to our most vulnerable citizens who have ended up living on the streets for various reasons and whose lives are filled with unimaginable challenges. The City has rolled out an extensive social developmental response to homeless encampments that have formed in various parts of central Cape Town and other central business districts, particularly since the pandemic lockdown.

For us to ensure the long-term health of our city and its people, it is critical that we solve both these challenges simultaneously. This is why we are investing so much time and resources in both securing court orders for the legal eviction of unlawful occupants from sites across Cape Town, as well as rapidly increasing our City-run Safe Spaces.

The City helps around 3 500 people annually with transitional shelter placement and referrals to a range of social services. Approaching the courts is always the last resort where offers of help are persistently refused, and every person



A MESSAGE FROM THE EXECUTIVE MAYOR

evicted from a public space through such a court order is offered place in one of our Safe Spaces.

This comes with a warm bed, two cooked meals a day, clean ablution facilities, as well as access to a whole range of social assistance measures to help get people back on their feet. In the best-case scenario, they are also reunited with family and reintegrated back into society. Safe Space residents have access to addiction treatment programmes, an on-site social worker, EPWP work opportunities and personal development planning, as well as assistance with applications for IDs or social grants.

Last month, we opened our fifth Safe Space in Ebenezer Road, Green Point, with 300 beds, taking the total beds across all our Safe Spaces to 1 070. I was proud to open this facility because our officials have done such a wonderful job of creating dignified and welcoming accommodation for people whose

lives have been very hard. It really is the best first step towards building a new life for someone who has fallen on tough times.

The other significant event was the completion of our court order process for the eviction of various sites of unlawful occupation across central Cape Town. This was a big milestone in the process of restoring our inner city. The court order was for hotspots along Buitengracht Street, FW de Klerk Boulevard, Foregate Square, the taxi rank and Foreshore, Helen Suzman Boulevard, Strand Street, Virginia Avenue and Mill Street Bridge.

More than 160 people chose to relocate to our Safe Space shelters – most of them will be housed at the new Ebenezer Road facility – while some accepted assistance to return to their communities. We also helped a family of three find placement with the help of Province's social workers. Our City teams immediately began restoring the vacated sites for public use.

We still have some way to go, but I am very pleased with the progress we are making in both returning our public spaces for public use, and in extending the City's care to those who need it most.



City's first carbon credit auction raises R36 m

Mayor Geordin Hill-Lewis has announced the successful auctioning off of R36 million's worth of carbon credits generated by the waste-to-energy initiatives at the City's landfill sites. These funds will be ringfenced for waste management projects to reduce pollution and improve environmental health.

Turning methane into money

Carbon credits are earned for each ton of greenhouse gas (GHG) that is destroyed through projects registered with the United Nations-approved Clean Development Mechanism (CDM). These credits are then sold to companies who, in turn, wish to offset their GHG emissions. The City's registered projects involve extracting methane gas from the Bellville, Coastal Park and Vissershok landfill sites, and then turning it into energy to run waste operations on-site. Methane emissions are known to have a global warming potential approximately 25 times greater than carbon dioxide, so every bit eliminated is a big environmental win.

Thousands of flood kits delivered

With the recent stormy weather, the City issued over 16 000 flood kits to residents in informal settlements and elsewhere. A flood kit comprises plastic sheeting and nails, mainly to make roofs waterproof.

More than 37 areas across the metro have been affected, including Khayelitsha, Lwandle, Strand, Nomzamo, Gugulethu, Masiphumelele, Macassar, Sir Lowry's Pass, Mfuleni, Tafelsig,

Vygieskraal and Ocean View. With more rain expected, citywide assistance continues.

Residents can lower their risk by not settling near waterbodies or in low-lying areas.

Heavy winter rains fill Western Cape dams to capacity

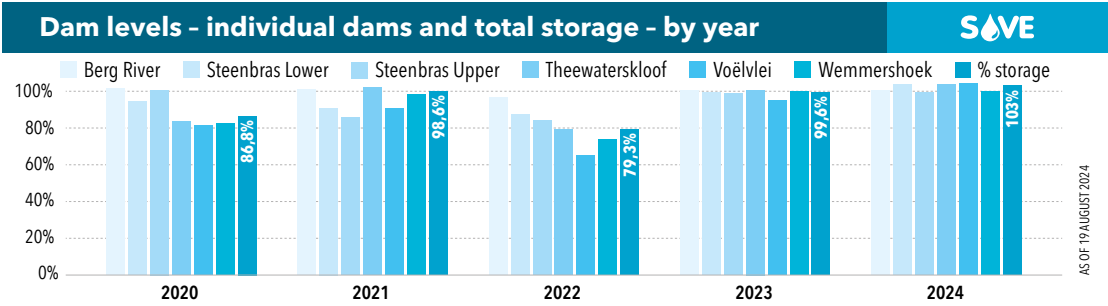
The dam levels for Cape Town have increased to 103%. The City is still aiming for an overall usage target of 650 million litres per day – which means Capetonians should try to use less than 105 litres per person per day.

Protect our water resources by following water-wise guidelines. Residents and businesses are reminded that the permanent regulations contained in the City's Water By-law still apply across Cape Town, regardless of the

restriction level.

Municipal water may be used in gardens only before 09:00 or after 18:00, but never to hose down paved areas.

- Visit www.capetown.gov.za/thinkwater or www.capetown.gov.za/waterregulations to access the regulations.



ENOUGH IS ENOUGH!

Help us catch criminals who demand protection money for your projects.

Phone 24/7: 021 480 7700

Anonymous tip-offs. Rewards offered!

LET'S ACT LET'S STAND TOGETHER

KORTLIKS

Die Stad voorsien 15 kℓ gratis water aan 230 225 eiendommeienaars wat as deernisgevalle geregistreer is. Dit sluit tot 10 500 ℓ gratis riolering in. Waar hierdie perke oorskry word, en kliënte nie gehoor gee aan versoeke om verbruik te verlaag nie, sal die Stad beperkings instel.

Om te sorg dat alle dele van ons stad ekonomies lewensvatbaar bly, moet ons openbare ruimtes vir almal veilig en toeganklik wees. Daarom het die Stad 'n uitgebreide veldtog van stapel gestuur om hawelose mense wat in openbare ruimtes kamp opslaai by te staan en meer Safe Space-beddens

beskikbaar te stel. Dié tussentydse skuilings help hawelose persone weer by die samelewing inskakel.

Met die onlangse onstuimige weer het die Stad meer as 16 000 stelle vloedtoerusting in informele nedersettings en elders uitgedeel. Dit bestaan hoofsaaklik uit plastiekbladmateriaal en spykers om dakke waterdig te maak.

Burgemeester Geordin Hill-Lewis het aangekondig dat die Stad se eerste koolstofkredietveiling R36 miljoen vir die munisipaliteit ingebring het. Die krediete is opgebou met die afval-tot-energie-projekte by die Stad se vullisterreine.

KHAWUNDIBALISELE

ISixeko sibonelela nge15 kℓ zamanzi asimahla kuma230 225 abanini beehpropati abahluphekayo ababhalisiweyo eKapa. Oku kuquka iindleko zeenkonzozogutyulo ukuya kutsho kwi10 500 ℓ yamanzi amdaka. Apho le mida igqithiwe, kwaye abathengi bengaziphenduli izicelo zokunciphisa ukusetyenziswa, iSixeko siya kumisela izithintelo.

Ukuqinisekisa ukuba zonke iindawo zesixeko sethu zihlala zinoqoqosho kubalulekile ukuba iindawo zethu zoluntu zikhuselekile kwaye ziyafikeleleka kumntu wonke. Ngoko ke, iSixeko sinikezele ngempendulo ebanzi yophuhliso loluntu kwiinkampu zabantu abangenamakhaya

kwaye sandisa ngokukhawuleza iNdawo eziKhuselekileyo ezilawulwa siSixeko ezibonelela ngekhushi lethutyana.

Ngenxa yemozulu enesaqhwithi yakutsha nje, iSixeko sikhuphe iikiti zezikhukula ezingaphaya kwe16 000 kubahlali abasematyotyombeni nakwezinye iindawo. Ikiti yesikhukula ibandakanya iplastiki kunye nezikhonkwane, ukwenzela ukuba uphahla lungangeni manzi.

USodolophu uGeordin Hill-Lewis ubhengeze intengiselwano yasesidlangalaleni eyimpumelelo yamaR36 ezigidi zeerandi zeehkhredithi zekhabhoni eziveliswe ngamaphulo okulahla inkunkuma yokwenza umbane kwiindawo zokulahla inkunkuma zeSixeko.

New Safe Space in Green Point

Mayor Geordin Hill-Lewis recently opened the City's new 300-bed Safe Space shelter in Green Point to help more homeless persons off the streets of central Cape Town. Based in a portion of the Ebenezer Road municipal depot, this is the City's fifth Safe Space and takes the total number of shelter beds offered to 1 070.

The other Safe Spaces are the two run at Culemborg in the Cape Town city centre (510 beds), one at Paint City Bellville (220 beds) and one in Durbanville (40 beds). A new Safe Space is also on the cards to service the greater Muizenberg area.

Much more than a bed
The City's Safe Space model includes dignified transitional shelter, ablutions and two meals per day. Clients also have access to a social worker on-site, personal development planning, various social services (including ID and social grant assistance), family reunification services, substance and alcohol abuse treatment, skills training, and EPWP work placement.



All Capetonians deserve our care: The new 300-bed Safe Space shelter opened in a portion of the Ebenezer Road municipal depot in Green Point. City-funded Safe Spaces offer dignified transitional shelter and access to a range of services aimed at reintegrating homeless persons with society.



Problem lanes on the Plain being closed

Originally intended to enable easy thoroughfare for community members, the multiple alleys scattered throughout Mitchells Plain's residential areas have, sadly, become a breeding ground for crime. On residents' request, the City is closing these lanes one by one.

The City is following a phased process to close pedestrian and cycle lanes across Mitchells Plain where these are used for criminal activity. To date, 57 of these lanes have been closed, with an additional 15 in the process of being approved for closure. The same process will be followed for another approximately 200 lanes identified as problematic.

Why the Plain's lanes have to go
When Mitchells Plain was developed, town planners designed the neighbourhood with hundreds of alleys so that pedestrians could easily get from one area to the next. Unfortunately, rampant crime and gangsterism has since led residents abutting these alleys to put up high walls for security reasons. As a result, the alleys have become dark and isolated spaces – ideal for criminal activity and easy escapes – and community members have increasingly asked for the lanes to be closed.

The process
Submit your request for a lane closure to the local subcouncil. If supported, a

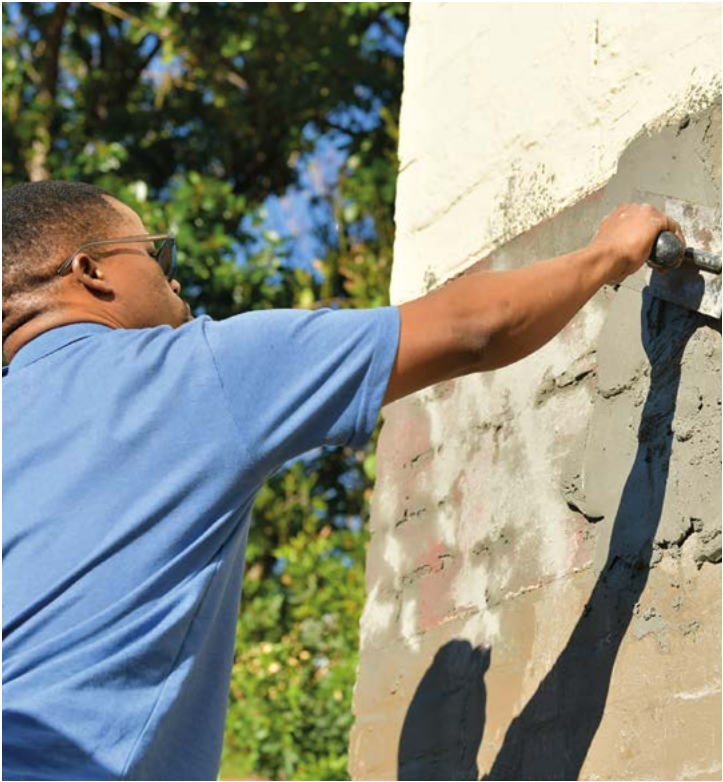


Not giving crime a gap: Mayor Geordin Hill-Lewis (right) and Deputy Mayor Eddie Andrews (left) at one of the problematic Mitchells Plain lanes that are being closed in a bid to stamp out criminal activity.

public participation process will allow residents to comment on the proposed closure. Certain City departments will be consulted to determine whether the lane has any underground services infrastructure (water and sewer mains)

and how the closure will affect pedestrian movement and emergency services access. Based on all the feedback received, the subcouncil will then submit a recommendation to Council. If the lane is closed, residents abutting

it must be willing to lease the space from the City and incorporate it into their properties for gardening purposes. However, they are not allowed to build any structures on the 'alley land', as it remains City property.



Concrete repair plan: A City official carrying out repairs at social housing units in Hangberg, Hout Bay, as part of the municipality's newly introduced 'maintenance days'. On these days, an entire team is sent out to tackle all outstanding repairs and maintenance issues at specific public housing developments. Unfortunately, much of the work involves remedying damage done by vandals. The City appeals to tenants to report vandalism. Anonymous tip-offs are welcome. If you see something, say something: Simply dial 021 480 7700.

Pressing on with Tafelberg Road rehab

The City is making steady progress with the rehabilitation of a 1,3 km stretch of Tafelberg Road. Work commenced in February this year. To date, the replacement, improvement and rehabilitation of the stormwater infrastructure is 85% complete. This is critical work to ensure that rainwater is diverted away from Tafelberg Road to prevent the flooding of infrastructure.

Further work involves the restoration and upgrade of the road, and rehabilitation of parking facilities.

A sidewalk will also be constructed to improve pedestrian safety, and the embankment retaining structures will be restored to protect infrastructure against mudslides and severe weather. Work should be completed by February 2025.

Tafelberg Road is the main access route to the Table Mountain national park and aerial cableway, and carries significant traffic volumes all year round. The rehabilitation will prolong the lifespan of the road and improve general safety for all users.



KORTLIKS

Die Stad volg 'n gefaseerde proses om stege tussen huise in Mitchells Plain te sluit waar dit vir kriminele aktiwiteit gebruik word. Tot dusver is 57 van hierdie stege gesluit, en 'n verdere 15 wag tans op goedkeuring om toegemaak te word. Dieselfde proses sal vir nog sowat 200 probleemstege gevolg word.

Burgemeester Geordin Hill-Lewis het onlangs die Stad se nuwe Safe Space-skuiing met 300 beddens in Groenpunt geopen om méér hawelose mense in die Kaapse middestad van die straat af te help. Die fasiliteit is geleë in 'n gedeelte van die munisipale depot in Ebenezerweg en is die Stad se vyfde Safe Space, wat die totale getal skuiingbeddens op 1 070 te staan bring.

Die Stad vorder fluks met die rehabilitasie

van 'n gedeelte van 1,3 km in Tafelbergweg. Werk het in Februarie vanjaar begin. Die vervanging, verbetering en rehabilitasie van die stormwaterinfrastruktuur is reeds 85% klaar. Dit is noodsaaklike werk om te sorg dat reënwater weggelei word van Tafelbergweg sodat infrastruktuur nie oorstroom nie.

Die munisipaliteit het 'n nuwe instandhoudingsveldtog by sy huurkomplekse bekend gestel. Op 'instandhoudingsdae' word 'n hele span uitgestuur om alle uitstaande herstel- en instandhoudingskwesties by 'n bepaalde behuisingkema af te handel. Ongelukig bestee die spanne die meeste van hulle tyd daaraan om die skade te herstel wat vandale aangerig het.

KHAWUNDIBALISELE

ISixeko silandela inkqubo enamabakala ukuze sivale iindlela ezihamba abantu neebhayisekile kuyo yonke iMitchells Plain kuba zisetyenziselwa ubukrelemnqa. Ukuza kuthi ga ngoku, ezingama57 kwezi ndlela ziye zavalwa, ezi15 ezingakumbi zikwinkqubo yokugunyaziselwa ukuvalwa. Inkqubo efanayo iza kulandelwa kwezinye iindlela ezinengxaki ezimalunga nama200.

USodolophu uGeordin Hill-Lewis usandul' ukuvula ikhushi eliyiNdawo ekhuselekileyo entsha eneebhedi ezingama300 eGreen Point ngelokunceda abantu abangakumbi abangenamakhaya bayeke ukuhlala kwizitrato zombindi weKapa. Ngokusekelwe kwinxalenye yedepho kamasipala eseEbenezer Road, le yindawo yesihlanu eKhuselekileyo yeSixeko kwaye ithatha inani lilonke leebhedi ezikwikhushi ezinikwa

abali1 070.

ISixeko senza inkqubela eqhubekayo ngokulungisa umgama osi1,3 km weTafelberg Road. Umsebenzi uqale ngoFebruwari kulo nyaka. Ukuza kuthi ga ngoku, utshintsho, uphuculo kunye nokuhlaziywa kweziseko ezingundoqo zamanzi esichotho sele kwenziwe kangangama85%. Lo ngumsebenzi obalulekileyo wokuqinisekisa ukuba amanzi emvula ayajikwa asuswe eTafelberg Road ukuthintela ukukhukhuliseka kweziseko ezingundoqo.

Umasipala usandul' ukumisela ' iintsuku zokulungisa'. Kwezi ntsuku, kukhutshwa lonke iqela liggibe yonke imisebenzi nokulungiswa okungekenziwa kwizakhiwo ezithile zikawonkewonke. Ngelishwa, umsebenzi omninzi uquka ukulungisa umonakalo owenziwe ngabantu abamosha izinto.

Massive canal rehabilitation coming to Retreat

A major rehabilitation project at the site where the Sand and Langevlei canals converge will not only revitalise the canals and their surrounds, but will also create a safe, green open space for locals to enjoy.

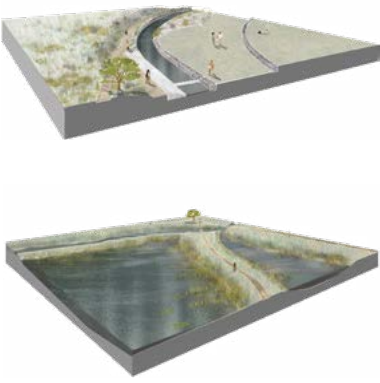
The procurement process for the rehabilitation of the Sand and Langevlei canals' confluence area in Coniston Park, Retreat, is scheduled to commence in September 2024. Work on the project is expected to start in the fourth quarter of 2025.

The Sand canal spans 5,4 km, flowing from Little Princessvlei in Heathfield. The Langevlei canal, in turn, extends for 3,6 km from immediately downstream of Main Road, Bergvliet. After converging at Coniston Park, they flow into the upper reaches of Zandvlei in Muizenberg.

The vision is to rehabilitate both canals, the existing wetland as well as the canal downstream of the wetland to a more natural form and function. At the same time, a safe and attractive green open space will be created for local communities. The project will be guided by a river corridor plan and landscape master plan that will be developed collaboratively by all stakeholders. It will incorporate nature-based solutions and green infrastructure to enhance existing ecosystem services and introduce new ones.



Meeting in the park: An aerial picture of the site in Coniston Park, Retreat, where the Langevlei and Sand canals meet and the rehabilitation project will take place.



Just imagine! An artist's impression of what the transformed canal and public open space could look like.

Labour of LUW

This is in line with the principles of the City's Liveable Urban Waterway (LUW) programme for waterway rehabilitation. LUW projects are collaborative to the core, including active community participation in not only the design and development phases, but also project management and activation.

To this end, three public participation

workshops were held at two locations within the catchment in the course of 2022. These workshops engaged the community on the historical use of the site and proposed design concepts for the rehabilitation of the wetland space. The community's design ideas were later incorporated into a visual presentation delivered by the City's consultants.

Entire ecosystem wins

This major rehabilitation project will offer multiple benefits: It will reduce the silt and litter load entering Zandvlei, and will reduce flood risk within the catchment. Moreover, it will create a renewed wetland space for improved water quality and aquatic biodiversity habitat, and residents will have a safe, green open space to enjoy.

New day dawns for New Market Street: The City is set to release its sixth inner-city property for social housing development. The 9 000 m² New Market Street site in Woodstock will provide 375 social housing units and over 350 open-market residential units. This brings the estimated housing yield of municipal inner-city land releases to over 4 900 affordable units, including 2 100 social housing opportunities. The other sites are Pine Road, Dillon Lane and Pickwick in Woodstock, Salt River Market, and the now tenanted Maitland Mews development, with more in the pipeline. Citywide, over 6 500 social housing units are at various planning stages and will be a gamechanger for qualifying residents earning less than R22 000 a month.

More sanitation for informal settlements

Realising that proper sanitation is key to residents' dignity, the City puts significant budget towards toilet refurbishment and installations in informal settlements across town.

As part of a R53 million+ investment in sanitation in 480 informal settlements across town, the City most recently refurbished existing full-flush toilets and installed 20 new ones at Overcome Heights at False Bay coastal park. This brings the total number of toilets provided in this area to 1 738, with plans to expand further.

Formal full-flush toilets are installed wherever this is

geographically and legally possible. Factors to consider include space requirements for the laying of pipes and reticulation infrastructure and the construction of toilet blocks, as well as legalities such as land ownership. Where there are space or other constraints, including wetlands or unstable land, residents are provided with viable alternatives. The range of sanitation solutions include portable flush toilets, container toilets and chemical toilets.

Think first, then flush

Unfortunately, informal settlements regularly experience

sewer network disruptions due to vandalism or abuse of the system. While only toilet paper and human waste should be flushed down toilets, it often happens that wet wipes, rags, diapers, sanitary pads and other foreign objects find their way into the system and cause blockages. In 2023/24, City maintenance teams attended to 23 773 sanitation service requests across all Cape Town's informal settlements.

For service requests relating to vandalised sanitation infrastructure, blocked sewers or sewer overflows:



Dignified sanitation: City technician Nosithandiwe Mene at one of the newly installed full-flush toilets in Overcome Heights.

- WhatsApp 060 018 1505 (incl. pictures, where possible);
- SMS 31373 (max 160 characters);
- email water@capetown.gov.za;
- report online at www.capetown.gov.za/servicerequests/; or
- go to your nearest walk-in centre.

KORTLIKS

Die tenderproses vir die rehabilitasie van die saamvloeiopunt van die Sand- en Langevleikanaal in Coniston Park, Retreat, behoort in September 2024 te begin. Werk sal na verwagting aan die einde van 2025 'n aanvang neem. Die visie is om albei kanale, die vleiland én die kanaal stroomaf te rehabiliteer om dit weer 'n meer natuurlike vorm en funksie te gee. Dit sal boonop 'n veilige en aantreklike groen oop ruimte vir plaaslike gemeenskappe skep.

Die Stad besef dat behoorlike sanitasie belangrik is vir inwoners se menswaardigheid, en bestee dus 'n aansienlike bedrag aan toilettopknapping en -installering in informele nedersettings. As deel van

'n begrotingstoekenning van meer as R53 miljoen aan sanitasie in 480 informele nedersettings deur die hele stad, het die munisipaliteit onlangs bestaande spoeltoilette opgeknep en 20 nuwes geïnstalleer in Overcome Heights by Valsbaai kuspark. Dit bring die totale getal toilette wat in hierdie gebied voorsien word op 1 738 te staan, en verdere toevoegings word beplan.

Die Stad werf jaarliks ongeveer 600 seisoenale lewensredders om die permanente senior lewensredders te ondersteun. Meer as 1 400 aansoeke is vanjaar ontvang, en kandidate moes streng toetse slaag om die paal te haal.

KHAWUNDIBALISELE

Inkqubo yokuthengwa kwempahla yokuhlaziya iinyoba zeSand kunye neLangevlei apho zidibana khona eConiston Park, eRetreat, icwangciselwe ukuqalisa ngoSeptemba 2024. Kulindeleke ukuba umsebenzi uqalise kwikota yesine ka2025. Umbono kukuhlaziya ezi nyoba zombini, umhlaba omanzi kunye nenyoba engezantsi ukuze ube ngowemvelo ngakumbi uze usebenze. Oku kuya kudala ummandla oluhlaza okhuselekileyo nonomtsalane kummandla wasekuhlaleni.

Ngenxa yokuqonda ukuba ugutyulo olululo lungundoqo kwisidima sabahlali, iSixeko sibeka uhlahlolwabiwomali oluvakalayo ekuhlaziyweni kwezindlu zangasese kunye nokufakelwa kwazo kumatyotyombe akwidolophu ngokubanzi. Njengenxalenye yotyalomali oluzizigidi

ezingamaR53+ kugutyulo lwelindle kumatyotyombe angama480 kwidolophu ngokubanzi, iSixeko sisandul' ukuhlaziya izindlu zangasese ezigungxulwa ngokupheleleyo ezikhoyo saza safakela ezintsha ezingama20 eOvercome Heights eFalse Bay kwipaki eselunxwemeni. Oku kwenza inani lilonke lezindlu zangasese ezibonelelweyo kule ndawo lifikelele kwi1 738, yaye kusekho izicwangciso zokwenza ngakumbi.

ISixeko siqeshe abahlanguli abangama600 abasebenza ngamaxesha athile nyaka ngamnye ngelokuncedisa abahlanguli abanamava nabasisigxina. Kulo nyaka, iSixeko siye safumana izicelo ezingaphezu kwe1 400 yaye abo bafuna ukuba ngabahlanguli bamele bahlolwe ngamandla ukuze bafikelele kwindawo abayifunayo.

CITY OF CAPE TOWN AND AREA SOUTH CONTACT DETAILS

Accounts and general enquiries

Tel 0860 103 089 (option 1)
Fax 0860 103 090
Email accounts@capetown.gov.za
..... contact.us@capetown.gov.za

Alcohol and drug helpline (24/7)

Tel 0800 HELP 4 U (0800 435 748)

Anti-corruption and fraud hotline

Tel (anonymous, toll-free) 0800 323 130

Cable theft

All-hours tel 0800 222 771

Public transport (toll-free)

Information centre 0800 656 463
Dial-a-Ride 0800 600 895

Drought and water

www.capetown.gov.za/thinkwater

Report and track faults

www.capetown.gov.za/servicerequests

e-Services

www.capetown.gov.za/eServices

Contact the City

www.capetown.gov.za/contacts

Budget

www.capetown.gov.za/budget

Tariffs

www.capetown.gov.za/tariffs

Policies and by-laws

www.capetown.gov.za/policies

Council matters

www.capetown.gov.za/council

AREA SOUTH CONTACT DETAILS

Tel 021 444 8696
Administrative building, cnr Melkbos and Merrydale roads, Lentegeur

Area Economic Development

Informal trading and business support

Tel 021 444 3131

Subcouncil 12

Tel 021 360 1351

Administrative building, cnr Melkbos and Merrydale roads, Lentegeur

Subcouncil 13

Tel 021 444 5366
Fezeka building, cnr NY1 and Lansdowne roads, Gugulethu

Subcouncil 17

Tel 021 444 0500
Athlone Civic Centre, cnr Protea and Klipfontein roads, Athlone

Subcouncil 18

Tel 021 444 8788
Cnr Buck Road and 6th Avenue, Lotus River

Subcouncil 19

Tel 021 444 9461/784 2000
Municipal offices, Central Circle (off Recreation Road), Fish Hoek

Subcouncil 20

Tel 021 444 8112
Alphen Centre, Constantia Main Road, Constantia



FOR EMERGENCIES CALL
021 480 7700
FROM ANY PHONE OR
107 FROM A LANDLINE



Find a programme, apply for a service, access online applications and more at CityConnect at www.capetown.gov.za.